

Job Posting: 7/23/25

Part-Time Shop Assistant / Salesperson

Location: The Yarny Way- Lubbock, TX

Type: Part-Time (up to 20 hours/week)

Reports to: Manager / Owner



About The Yarny Way

We believe in crafting a more connected, inclusive, and magical world—one stitch at a time. We're a fiber arts brand and creative community that blends cozy textures with cosmic energy. From colorful skeins to curated tools and dreamy workshops, we aim to spark joy in every maker's journey.

We're looking for **a friendly, fiber-loving team member** to help us create a welcoming, supportive experience for everyone who walks through our doors!

Your Mission

As our Shop Assistant / Salesperson, you'll be the smiling face at the front of the studio—welcoming customers, helping them find what they need, and keeping the checkout line flowing. Your presence lets our teachers teach and our owner focus on the bigger picture, knowing customers are in kind and capable hands.

Key Responsibilities

Customer Service + Sales

- Greet customers and help them feel welcome and supported
- Answer basic product questions or refer to team members as needed
- Operate our Zettle POS system to check customers out smoothly
- Handle cash and card transactions with accuracy and care

Shop Upkeep

- Restock displays and keep the shop looking tidy and inspiring
- Reset yarns/tools after customer handling or project matching
- Keep the checkout area clean and organized

Studio Support

- Relay customer questions or requests to the team
- Be available to assist during classes or special events if needed
- Follow procedures for returns, holds, and gift card sales

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Schedule

- *Current Need:*
Wednesday–Friday: 2:00–6:00 PM (15-min paid break)
Saturday: 11:00 AM–5:30 PM (30-min unpaid break + two 15-min paid breaks)
- Off Sunday–Tuesday
- Hours may flex slightly with events or seasonal needs

Pay & Perks

- Hourly Rate: \$12–\$15/hour based on experience
- Paid training provided
- Employee discount on yarn, tools, and more
- Cozy, creative studio with lots of fiber love

You Might Be a Great Fit If You...

- Enjoy helping people and making them feel at home
- Are comfortable using an iPad or phone to ring up sales
- Stay calm and friendly, even when it's a little busy
- Love yarn or want to learn more about fiber arts
- Are reliable, punctual, and take pride in showing up for your team
- *Bonus:* You've worked retail before or love sharing your creative hobbies